

Reporting Online

Central
Bedfordshire

How to report Highways issues

Report and track highways problems

You can report the following highways problems online:

- Potholes
- Faulty street lights
- Damaged pavements
- Faulty traffic lights
- Draining or flooding problems
- Overgrown trees and hedges
- Obstructions on the road
- Damaged road sign or other street furniture

Reporting issues online is easy and your report goes directly to our highways team in the area to start investigating as soon as possible.

www.centralbedfordshire.gov.uk/reportit

great
journeys

Report a highway problem

We're responsible for most roads in Central Bedfordshire, but there are some privately owned roads and some roads in new housing estates still owned by the developer.

If you believe the problem is an emergency, please call our 24 hour Highways Helpdesk on 0300 300 8049.

Potholes

Tell us about a pothole



▶ Report

Street lighting

Tell us about a street lighting fault



▶ Report

Any other problem

Tell us about any other highway problem



▶ Report

Track it

Track a problem using your reference number



▶ Track

H-Bar

Apply for an H-Bar



▶ Apply

Dropped kerb

Apply for a dropped kerb



▶ Apply

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Find us online



www.centralbedfordshire.gov.uk



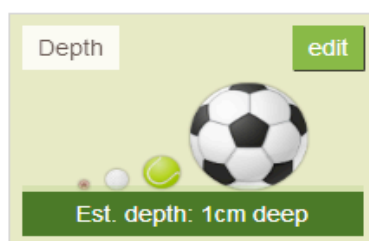
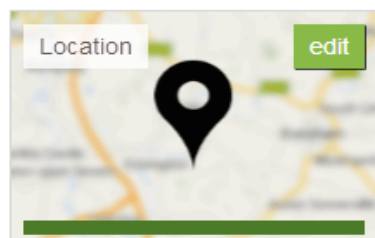
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Summary of the report

Below shows the information you have provided about the pothole. Click edit if you want to change any of the information:



Emergencies

If the problem is urgent, please call our 24 hour Highways Helpdesk on 0300 300 8049.

How to report highways issues online

Follow our step by step guide to reporting problem online. In this example, we look at reporting potholes.

1. Go to www.centralbedfordshire.gov.uk/reportit
2. Here you will get a range of issues to report including potholes, streetlights, dropped kerbs or any other problems. In this example, we will click on the pothole tab.
3. The next step is to enter the street name or postcode where the pothole is located
4. You can then enter the pothole location on the map to show its position on the road
5. The next step is to give us an estimation of the pothole size by dragging the slider
6. You can then slide the pothole along the road to show its position, for example is it in line with a car tyre?
7. The next step is to estimate the depth of the pothole, after this you have an option to upload a picture from your laptop, tablet or mobile phone if you have one.
8. Enter your contact details so we can keep you up to date with the report
9. Finally, you will receive a reference number so that you can track progress on your report.

A great place to live and work.